

# What to Expect During the Consultation:

Our migration agents will actively listen, understand, and tailor their advice to meet your unique needs. The consultation will cover:

- 1. An eligibility assessment for temporary or permanent visa pathways.
- 2. Information on available visa pathways.
- 3. Highlighting critical dates relevant to your case.
- 4. Identifying potential pitfalls or shortcomings in your situation.
- 5. Details on the main stages in the application process.
- 6. An estimate of the average processing time for your application.

Upon your request, after completing the appointment, we will provide you with a Contract for fees and services outlining the required work.

### **Payment Details:**

Standard consultation fee: \$230.46 (inclusive of GST)

An extended appointment is required for Complex matters, Visa cancellation/Refusal, and Work Visa/Sponsorship matters: The fee is \$337.26 (inclusive of GST).

The consultation fee is mandatory and must be paid at the time of booking an appointment.

#### **Consultation Cancellations**

As our consultation service is in high demand, we do not offer refunds for cancelled consultation appointments. However, if you give us more than three business days' notice, we are more than happy to credit paid fees towards rescheduling another consultation at a suitable time and date. We do take exceptional circumstances into consideration and will consider refunds on a case-by-case basis.

## **Lateness and No Shows**

Our time is valuable and so is yours. If you are late for your appointment you will need to reschedule. This is so all our clients who have booked a consultation get a fair go. If you do not show up to your booked appointment, your payment will not be refunded.

#### Disclaimer

Consultations are only an assessment of visa eligibility and do not constitute a guarantee of ongoing visa assistance or a successful application.